



GUIDANCE FOR HANDLERS OF TRAINED SERVICE DOGS

Creating a safe, welcoming space for all is everyone's responsibility! The Magnetic Hill Zoo is proud to be an accessible facility and welcomes handlers and their trained service dogs.



TRAINED SERVICE DOGS

Trained service dogs and their handlers are welcome inside the Zoo.

A **trained service dog** is a dog that has completed its training to do work or perform a task for a person with a disability.

Note: Therapy dogs/animals and emotional support dogs/animals are not permitted inside the Zoo.

UPON ARRIVAL

Upon arrival, the handler/handler attendant must present themselves and their trained service dog ID to the Admissions staff.

In the absence of the required ID, trained service dog admission will be granted at the discretion of Management.



HANDLERS' RESPONSIBILITIES

- Keep the dog on a leash at all times unless it interferes with the dog's duties.
- Pick up the dog's feces and dispose of in the appropriate receptacles.
- Maintain control of the dog.
- Watch the zoo animals' reactions to the dog and adjust accordingly.
- Refrain from entering restricted areas with the dog. See reverse for details.

Please note that a handler with a trained service dog could be asked to leave if they cause a disruption to the operations of the facility.



